

Due to the COVID-19 pandemic, here are some useful community resources. Some resources provide only a website address or just an address. It is advised to confirm services first before leaving your home.

### ***FOOD DISTRIBUTION:***

- 1. Carson Hope Community Church**, 129 E. 223rd St., Carson 90745 Thursday 11-4 Giving Hope Food Bank, drive through. The earlier the better. [www.carsonhopecc.org](http://www.carsonhopecc.org); 310-834-3667
  - 2. Buddhist Tzu Chi Foundation**, 1355 Broad Ave., Wilmington 90744 - 2nd Saturday, 9:30-11am, 909-447-7799
  - 3. Every Table Helpline** - 323-458-6487
  - 4. Los Angeles Regional Food Bank**, 755 E. 223rd St., Carson 90745  
Jesus Christ the Redeemer Church
  - 5. Free meals for all LAUSD students at the Dream Center**, 2301 Bellevue Ave., LA 90026
  - 6. Grab & Go Food Centers for LAUSD children** Hotline for families - 213-443-1300  
Hotline for employees - 213-241-2700  
**Food Centers (many more available on LAUSD website)**  
Banning Sr. High, 1527 Lakme, Wilmington 90744 Dana Middle School, 1501 S. Cabrillo, SP 90731 Narbonne, 24300 Western, Harbor City 90710  
White Middle School, 22102 S. Figueroa, Carson 90745  
LAUSD Resources - 213-443-1300 - [achieve.lausd.net/resources](http://achieve.lausd.net/resources)
  - 7. LA County/City Elder Nutrition**  
Wilmington JCs, 1371 Eubank, Wilmington 90744 - home delivered meals  
Normandie Rec Center, 22400 Halldale, Torrance 90501  
Carson Community Center, 801 E. Carson, Carson 90745; 310-835-0212 x2783 Frozen Meals  
Senior Nutrition Program for LA County - 213-738-2600
  - 8. Toberman**, 131 N. Grand, SP 90731 310-832-1145
  - 9. Salvation Army**, 324 E. Queen St., Inglewood 90301 310-677-3375
  - 10. St. Margaret's**, 10217 Inglewood Ave., Lennox 90304, 310-672-2208
  - 11. New Challenge Men's Home Food Bank**, 21804 Halldale, Torrance  
Every day except Wed & Sunday, \$5 donation for \$75 box of food, 11:30-1:30pm Saturday 1:30-3pm, 562-209-8223
  - 12. World Harvest Food Bank**, 3100 Venice Blvd., LA 90019
  - 13. Food Pantry LAX**, 355 E. Beach St., So.Gate 90280, 310-677-5597
- 

### ***JOB OPENINGS:*** (last updated 4/15/2020)

- 1. Jiffy Lube and Alpha Express** (class C drivers for Amazon) Mr. Alfaro at 310-538-7070
- 2. Marvin Engineering**, Inglewood - 310-674-5030
- 3. Goodwill** - 323-223-1211, or [mrojo@goodwillsocal.org](mailto:mrojo@goodwillsocal.org)

## **MENTAL HEALTH AND/OR ADDICTION SERVICES:**

:

### **LA County Dept of Mental Health Warmline: 855-952-9276**

Designed to aid people who are having difficulty coping with stresses and crises which arise in daily living or who are concerned about particular personal or interpersonal problems. All calls are confidential - Monday thru Sunday 10pm to 6am.

**1. Clear Recovery Center**, 3 locations in South Bay, offering out-patient video conferencing,  
877-799-1985

**2. 24-hour Suicide Prevention Lifeline** 1-800-273-8255 or text 838255

**3. 24-hours Domestic Violence Hotline**

1-800-799-7233 If you're unable to speak safely, you can log onto "theline.org" or text LOVEIS to 22522 - 24/7

**4. Dept of Mental Health**, 24/7 help, 800-854-7777 or text "LA" to 741741

**5. ChildNet Youth & Family Services**, Long Beach, 562-490-7600

**6. Children's Bureau** - all4kids.org - 888-255-4543 phone/video conferencing for kids and parents

**7. Thelma McMillan Recovery** in Torrance can provide teleconference counseling –  
310-257-5751

---

**Carson Resource Hotline: Live Operators Available at 310-952-1750, Monday-Friday, 8:00am-5:00pm AND Carson Sheriff Station Non- Emergency Calls: 310-830-1112**

-FOR FOOD ASSISTANCE, HELP PAYING BILLS & OTHER FREE OR REDUCED COST PROGRAMS AND NEW COVID-19 PROGRAMS ---- findhelp.org

-FOR COVID-19 HEALTH RESOURCES INFORMATION FOR KIDS, FAMILIES AND PREGNANT WOMEN -----  
First5LA.org

-TO RECEIVE NEWS AND INFORMATION ON A VARIETY OF SUBJECTS ---- LA County.gov  
www.ready.gov/pandemic www.CDC.Gov/COVID19

-FOR INFORMATION ON CALFRESH, CALWORKS, GENERAL RELIEF, REFUGEE CASH ASSISTANCE, CASH ASSISTANCE PROGRAM FOR IMMIGRANTS and effective 4/20 pickup and drop off of paper applications ---- DPSS (Dept of Public Social Services) - Customer Service: 866-613-3777; IHSS HELPLINE: 888-822-9622

-FOR INFORMATION FROM THE LA COUNTY OF IMMIGRANT AFFAIRS ---- LAC4you >FOR INFORMATION FROM THE DEPARTMENT OF HOMELAND SECURITY ADDRESSING ISSUES FOR ANY TYPE OF DISASTER;  
---- www.ready.gov/pandemic

-US CHAMBER OF COMMERCE FOUNDATION provides \$5000 in short term relief cash grants for small businesses ----  
www.savesmallbusiness.com Small Business Resiliency Tool Kit - LA City - 213-744-7300

-"PUBLIC CHARGE" is a non-citizen who becomes dependent on public assistance --- www.keepyourbenefitsca/org

-EMPLOYMENT CLAIMS --- edd.ca.gov - 800-300-5616

---

### **-FOR HOMELESS CONTINUUM OF CARE:**

**LA County - Elsa Fraire Contreras, 213-233-4761, efcontreras@lahsa.org or Peter Lynn 213-683-3333, plynn@lahsa.org**

**Long Beach - Elsa Ramos, 562-570-4500, elsa.ramos@longbeach.gov; or Teresa Chandler 562-570-4011, teresa.chandler@longbeach.gov**

**More homeless info on: Winter Shelter Program Update**



## ***CHRISTIAN STREAMING SERVICES***

Pureflix.com

Rightnowmedia.org

24flix.com

---

District 2 for RENTAL assistance- that means Central Avenue, Carson Compton Vermont Square, Inglewood Hawthorne Gardena and other cities: 626.943.3800 or [rentrelief.lacda.org](http://rentrelief.lacda.org) . UP TO \$1000.

For immigrant that do not qualify for the CARES Act. This is the only agency in LA County Authorized to assist families. Sign-up started today. Disaster Relief Assistance for Immigrants - <https://www.carecen-la.org/drai>

***Please direct questions regarding this link to Mission Ebenezer at 310-329-9128. Leave a voicemail message along with your name and phone number and your call will be returned.***

# DOMESTIC VIOLENCE RESOURCES



**CALL OR TEXT 911  
IN AN EMERGENCY**

## HOTLINES

### **L.A. County Domestic Violence Hotline**

1-800-978-3600

### **L.A. County Child Abuse Hotline**

1-800-540-4000

### **L.A. County Elder Abuse Hotline**

1-877-477-3646

## SHELTERS

### **Haven Hills**

24-hour hotline: 818-887-6589

### **Center for the Pacific Asian Family**

24-hour hotline: 1-800-339-3940

### **Jenesse Center**

24-hour hotline: 1-800-479-7328

### **Rainbow Services**

24-hour hotline: 310-547-9343

### **Peace Over Violence**

24-hour hotline: 310-281-2822

## VICTIMS OF CRIME

### **The Office of Mike Feuer**

Los Angeles City Attorney

[www.lacityattorney.org/resources](http://www.lacityattorney.org/resources)

### **The Office of Jackie Lacey**

Los Angeles County District Attorney

1-800-380-3811

<http://da.lacounty.gov>

### **The Office of Eric Garcetti**

Los Angeles Mayor

<https://corona-virus.la/DVResources>

## LEGAL AID

### **LA County Bar Association**

Mon - Fri, 8am-4pm

in-person restraining order support

213-624-3665

### **Break the Cycle (ages 12-24)**

Mon - Fri, 9am-5pm

call or text: 424-209-2532

### **Community Legal Aid SoCal**

Mon - Thurs, 9am-6pm, Fri - 9am-12pm

800-834-5001

### **Legal Aid Foundation of L.A.**

Mon, Wed, Fri - 9am-3pm

DV hotline: 1-800-399-4529 x8097

### **LGBTQ Center Long Beach**

562-433-8595

### **Neighborhood Legal Services of L.A.**

1-800-433-6251

### **Sojourn**

310-264-6644

### **Asian Americans Advancing Justice**

10am - 3pm

Chinese (Mandarin and Cantonese):

1-800-520-2356

Korean: 1-800-867-3640

Thai: 1-800-914-9583

Tagalog: 1-855-300-2552

English: 1-888-349-9695



Mike Feuer  
LA City Attorney



Jackie Lacey  
LA County District Attorney



City of Los Angeles



Eric Garcetti  
LA Mayor



California Grocers  
Association

# RECURSOS PARA VIOLENCIA DOMESTICA



Llame o mande texto a 911 en una emergencia

## TELÉFONO DE ASISTENCIA

**L.A. County Domestic Violence Hotline**  
1-800-978-3600

**L.A. County Child Abuse Hotline**  
1-800-540-4000

**L.A. County Elder Abuse Hotline**  
1-877-477-3646

## REFUGIOS

**Haven Hills**  
24-hour hotline: 818-887-6589

**Center for the Pacific Asian Family**  
24-hour hotline: 1-800-339-3940

**Jenesse Center**  
24-hour hotline: 1-800-479-7328

**Rainbow Services**  
24-hour hotline: 310-547-9343

**Peace Over Violence**  
24-hour hotline: 310-281-2822

## VICTIMAS DE CRIMEN

**La Oficina de Mike Feuer**  
Fiscal de la Ciudad de Los Angeles  
[www.lacityattorney.org/resources](http://www.lacityattorney.org/resources)

**La Oficina de Jackie Lacey**  
Fiscal de Distrito del Condado de Los Angeles  
1-800-380-3811  
<http://da.lacounty.gov>

**La Oficina de Eric Garcetti**  
Alcalde de la Ciudad de Los Angeles  
<https://corona-virus.la/DVResources>

## ASISTENCIA LEGAL

**LA County Bar Association**  
Mon - Fri, 8am-4pm  
in-person restraining order support  
213-624-3665

**Break the Cycle (ages 12-24)**  
Mon - Fri, 9am-5pm  
call or text: 424-209-2532

**Community Legal Aid SoCal**  
Mon - Thurs, 9am-6pm, Fri - 9am-12 pm  
800-834-5001

**Legal Aid Foundation of L.A.**  
Mon, Wed, Fri - 9am-3pm  
DV hotline: 1-800-399-4529 x8097

**LGBTQ Center Long Beach**  
562-433-8595

**Neighborhood Legal Services of L.A.**  
1-800-433-6251

**Sojourn**  
310-264-6644

**Asian Americans Advancing Justice**  
10am - 3pm  
Chinese (Mandarin and Cantonese):  
1-800-520-2356  
Korean: 1-800-867-3640  
Thai: 1-800-914-9583  
Tagalog: 1-855-300-2552  
English: 1-888-349-9695



Mike Feuer  
LA City Attorney



Jackie Lacey  
LA County District Attorney



City of Los Angeles



Eric Garcetti  
LA Mayor



California Grocers  
Association

## **Faith Convening Frequently Asked Questions (FAQ)**

May 6 & 7, 2020

### **Q1 - I understand that Project RoomKey is a 90-day program, when does it start and end?**

The State of California and the County of Los Angeles are negotiating agreements with hotels across the county for three (3) months beginning from each site's opening date.

### **Q2 - How do we refer someone to PRK?**

Entities that work with people experiencing homelessness (PEH) can make referrals to Project RoomKey (PRK) using the COVID-19 Call Center. Referring entities may include hospitals, recuperative care centers, the Department of Public Health, political offices, and others. Please note, homeless service providers with access to HMIS should not refer PEH through the COVID-19 call center.

Non-LAHSA funded and non-HMIS programs (i.e. domestic violence, human trafficking providers) can contact [tier1referrals@lahsa.org](mailto:tier1referrals@lahsa.org). Individuals and PEH can call 211 for resources and referrals.

Please note, clients will not be allowed to walk-up and access this site. Individuals must be pre-screened and selected by a homeless service provider or referred by an outreach team before they can be transported to the location.

### **Q3 - What does each PRK entail?**

To combat the spread of COVID-19 and address the needs of the most vulnerable individuals in the community, state and local leaders created PRK to provide temporary housing for asymptomatic PEH who are most at-risk of contracting COVID-19. High-risk includes individuals 65+ or who have certain underlying health conditions (e.g. respiratory compromised immunities, chronic lung disease, moderate to severe asthma and serious heart conditions). All sites are staffed by a local homeless service provider with professional expertise in administering temporary housing sites.

Onsite services include medical screening by a healthcare professional, nursing support, crises intervention, security, and three meals per day. It is highly recommended to referring agencies/providers to continue case management with their clients once they enter PRK. Furthermore, light-touch services are provided on site through partner agencies (e.g. DMH and DPSS).

### **Q4 - Are COVID-19 tests being made accessible to homeless people at PRK sites?**

COVID-19 tests are not available at PRK sites. PEH who show symptoms are immediately quarantined with a warm handoff to DPH.

**Q5 - Are there any limitations to any of these programs related to whether people do or do not have residency documents in the US?**

There are no restrictions or limitations to access these programs for PEH who do not have residency document.

In addition, Coalition for Humane Immigrant Rights Los Angeles (CHIRLA) has a free hotline you can call if you or someone you know may have the COVID-19 at 888-624-4752. In California, immigrants have access to emergency care regardless of immigration status. More information [here](#).

**Q6 - If our organization was able to participate in the safe parking program, would church bathrooms need to be open or are portable bathrooms enough or provided?**

LAHSA requires that Safe Parking participants have access to restrooms on site. This can be a site-based restroom that the site owner allows Safe Parking participants/staff to use during program hours of operation. If a site-based restroom is not available for participants, the service provider must arrange for a portable restroom and hand washing station to be on site. Please note that the portable restroom and hand washing station will remain on-site during the day, even when the program is not operating. Per LAHSA Facility Standards, there must be at least 1 ADA-compliant restroom and there should be at least 1 toilet and wash area for every 15 participants.

Please refer to the [Safe Parking RFP](#) for additional information.

**Q7 - Is there a minimum number of parking spaces required for Safe Parking during COVID-19?**

The minimum number of parking spaces has not changed due to COVID-19. Model 2 Safe Parking programs (light touch case management) are required to have at least 30 parking spaces. While there is no minimum number tied to Model 1 programs (full case management), we recommend that there be at least 20 parking spaces from a cost-effectiveness/cost reasonableness perspective.

Please refer to the [Safe Parking RFP](#) for additional information.

**Q8 – Who would the kits go to?**

The kits will go to participants in PRK and other temporary shelter sites. Coordination and guidance will be provided to attendees who completed the Call to Action survey.

**Q9 - Do kits have to be NEW items only?**

Currently, we are only accepting new items for the kits.

**Q10 - Did Chrissy Birkey say that supportive housing should be in a different community from where the person was homeless?**

Chrissy Birkey's response: No. Many homeless neighbors prefer to find housing in the community in which they consider home. At least in our area (Southeast LA County) many of our homeless neighbors stay close to the communities where they grew up, have family, or some other relational ties. Unfortunately, it's not always possible to find apartments to rent or permanent supportive housing placements in those same communities, and in that case, we must find housing elsewhere in the county. It is especially important for the faith community and service providers to prioritize connections and support for those formerly homeless neighbors who are placed in housing far away from their community, so they do not become isolated.

**Q11 - What is the cost per unit for Hope and 6<sup>th</sup>?**

Pastor Lisa's response: Cost per unit is approximately \$500,000. However, the cost can range due to a number of factors.

**Q12 - My organization (makinghousinghappen.org) has a Congregation Land Community that is advising churches that want to build affordable housing on their excess land. Can LAHSA help in this effort? The biggest obstacle is zoning, any advice on this?**

LAHSA is willing to explore partnership opportunities and make referrals to partner agencies to provide your organization with support. Please contact Steven Yu at [syu@lahsa.org](mailto:syu@lahsa.org) for further inquiries.

**Q13 - This faith component is essential for lasting change and seems to be missing in the government funding work. Please share your thoughts on how this component can be interwoven without offense and how a faith-based ministry handles hiring practice requirements of LAHSA?**

Response from Ken Craft: Someone once said, "Your walk talks, and your talk talks, but your walk talks louder than your talk talks" or as one of the founding fathers of the faith once said, "At all times preach the gospel and when necessary use words." The point is that programmatic services funded by the government should lead with demonstration not with proclamation. Such service is the perfect opportunity to exercise "good works" as a demonstration of our faith. As clients trust is established clients can be invited to come to a church service or a bible study meeting. If they choose to attend, you can share your faith freely.

In addition, LAHSA contractors acknowledge that, as recipients of Federal funds, they will be required to comply with Federal regulations pertaining to the use of such funds. It will be the Contractor's responsibility to ensure compliance with applicable regulations, e.g. non-discrimination, affirmative action, and equal opportunity. Ultimately it is at the discretion of the faith-based organization whether they can comply with these requirements.

**Q14 - With all the wonderful social service work you are doing, do you have the liberty to share the word of God from the Bible, which as we all know is the great commission of our Lord Jesus Christ?**

LAHSA contractors are not prohibited from offering religious activities. However, if/when religious activities are provided and a participant does not wish to partake, there must not be any repercussion or deterrence from receiving program services.



**Q15 - How does a faith-based ministry handle the Harm Reduction Model (no accountability and housing those in your facilities while they are actively using drugs) with is required by LAHSA?**

Harm reduction is a set of practical strategies that reduce the negative consequences of drug use, incorporating a spectrum of strategies: from safer use, to managed use, to abstinence. Harm Reduction does not mean “no accountability.” The focus of harm reduction is to meet people “where they are at” and aid PEH by offering supportive services. Harm reduction does not promote drug usage, rather, it works to minimize the harmful effects of drug use while recognizing that poverty and other social inequities reduce people’s ability to address drug-related harms.

**Q16 - How does a faith-based ministry handle the large amount of staffing required to handle the applications, reports, and the extended time between the spending of funds and the actual reimbursement of funding?**

LAHSA’s Capacity Building Unit exists for this very reason. For more information please refer to:  
<https://www.lahsa.org/capacity-building>.

**Q17 - Can you share the contact information of all the speakers?**

Yes, below please find the name of the speakers, their organization and email.

Amara Ononiwu, Lake Avenue Church

[amarao@lakeave.org](mailto:amarao@lakeave.org)

[www.lakeave.org](http://www.lakeave.org)

Bernice Noflin

[bnoflin813@gmail.com](mailto:bnoflin813@gmail.com)

Brian Rosenbaum, Imagine LA

[brian@imaginela.org](mailto:brian@imaginela.org)

[www.imaginela.org](http://www.imaginela.org)

Chrissy Birkey, Kingdom Causes

[cpbirkey@kcbellflower.org](mailto:cpbirkey@kcbellflower.org)

[www.kcbellflower.org](http://www.kcbellflower.org)

Dan Davidson, Rose City Church

[pastordan@rosecitychurch.org](mailto:pastordan@rosecitychurch.org)

[www.rosecitychurch.org](http://www.rosecitychurch.org)

Gloria Johnson, LAHSA’s Lived Experience Advisory Board

[gannettejohnson@gmail.com](mailto:gannettejohnson@gmail.com)

Jesse Chang, SGV Catalyst

[jchang@catalystsgv.org](mailto:jchang@catalystsgv.org)

[www.catalystsgv.org](http://www.catalystsgv.org)

Ken Craft, Hope of the Valley Rescue Mission

[Ken.craft@hopeofthevalley.org](mailto:Ken.craft@hopeofthevalley.org)

[www.hopeofthevalley.org](http://www.hopeofthevalley.org)

LaRae Cantley, LAHSA's Lived Experience Advisory Board

[cantleyld@gmail.com](mailto:cantleyld@gmail.com)

Lindsey Gonzales, GoBe

[lindsey@gobethe1.com](mailto:lindsey@gobethe1.com)

[www.gobethe1.com](http://www.gobethe1.com)

Lisa Williams, San Pedro United Methodist Church

[Pastorlisa.sanpedroumc@gmail.com](mailto:Pastorlisa.sanpedroumc@gmail.com)

[www.umcsanpedro.org](http://www.umcsanpedro.org)

Steven Yu, LAHSA

[syu@lahsa.org](mailto:syu@lahsa.org)

[www.lahsa.org](http://www.lahsa.org)

**Q18 - Are the mentors matched based on age for Imagine LA's program? Our congregation skews older, so wasn't sure if that would still be possible?**

Response from Brian Rosenbaum: We match based on the following criteria: Gender (as determined by the mentee or parent), Location (primarily determined by how far mentors are willing to travel), and Age preference (both the mentee's preference, and the mentor's preference). In the Mentor Application ([http://action.imaginela.org/mentor\\_application](http://action.imaginela.org/mentor_application)) you'll see questions related to geographic areas you're willing to volunteer, as well as your age preferences. The greater openness and flexibility a mentor provides regarding location and age, the more quickly we're typically able to match them with a mentee.

**Q19 - I already applied for the Capacity Building Grant this round, how can I get a status on my application?**

Please contact [homeforgood@unitedwayla.org](mailto:homeforgood@unitedwayla.org) for follow-up inquiries.

**Q20 - Is there special street outreach to Black people experiencing homelessness to meet their unique needs?**

Response from Bernice Noflin: Mt. Tabor serves all demographics in South Los Angeles which are mostly African-American and Latino. We do not have special outreach teams that serve only Black people. Our street outreach teams from DMH, LAHSA, Project 180 and other peer volunteers target all people experiencing homelessness regardless of background.



**Q21 - How are you soliciting information from faith communities' activities?**

LAHSA's Faith Initiative team, in partnership with faith leads from government agencies and elected offices (LA County Homeless Initiative, Office of Supervisor Mark Ridley-Thomas, Office of Mayor Eric Garcetti, Gateway Council of Governments, Pasadena CoC) meets monthly to coordinate and share engagement efforts with faith-based organizations. To date, LAHSA has engaged with over 120 FBOs throughout the county. These efforts have provided information of the work FBOs are doing across the county.

**Q22 – How many Call to Action survey entries can be submitted per faith-based community?**

We are allowing one survey per church.

**Q23 - Can we please get a recording of this webinar?**

You can find the webinar recording on the [LAHSA website](#).

## **LAHSA COVID-19 CALL CENTER FAQ**

The Los Angeles Homeless Services Authority has created a new **COVID-19 Call Center** to serve as a central resource to homeless services providers and other system partners who are seeking information and/or interim housing options as a result of COVID-19. Below is a brief overview of the resources available through the Call Center, followed by a more detailed set of Frequently Asked Questions.

The Call Center has three main functions:

1. To provide information, resources, and support to **homeless service providers** during the COVID-19 crisis. Examples include programmatic guidance as well as connections to COVID-19 screening for symptomatic program participants via the Department of Public Health.
2. To facilitate transfers (and 'step-down' options) from **medical-related partners'** facilities to an interim housing placement such as Project RoomKey (PRK) isolation beds as well as congregate shelter settings.
3. To allow service providers, County Departments, and City Government to refer COVID-19 vulnerable persons to the PRK Interest List.

The Call Center is intended to serve homeless service providers and system partners that serve and work closely with persons experiencing homelessness (PEH), but is not intended to be a direct resource for members of the public or PEH. PEH seeking services or resources should call 211. The Call Center is operational from 8:00 am to 8:00 pm, Monday through Sunday (seven days a week).

## **GENERAL QUESTIONS**

### **What is a medical-related partner?**

- A medical-related partner may include hospitals, clinics, recuperative care centers, the Department of Public Health, Department of Mental Health clinics, and other health related providers.

### **I don't work with PEH on a regular basis; however, I want to refer someone who came to my office to PRK. Can I use the call center?**

- Yes, however the call center will only place someone on the PRK Interest List for potential future placement. The Call Center can only directly match beds for medical-related partners.

### **Is this call center intended for the public?**

- No. This hotline is for homeless service providers and referring partners who work with PEH. The general public is encouraged to call 211.

**I referred someone to PRK via HMIS. Can I use this number to follow up on the status of my referral?**

- No, call center agents will not be able to provide additional information or expedite placements of persons placed on the PRK interest list in HMIS.

**I have access to the Homeless Management Information System (HMIS). Can I make a referral here as well?**

- No. Homeless service providers and partners with access to HMIS should not refer PEH to interim housing through this call center, but instead should place people on the PRK interest list by using HMIS.

**Can I reserve a bed?**

- It depends. The Call Center can ‘reserve’ a PRK bed for medical-related partners, if beds are available, and it is determined that a person is eligible. However, the Call Center cannot reserve beds in congregate settings. The Call Center can only share the most recent availability for congregate settings.

**If people are symptomatic (having COVID-19 symptoms), can I refer them to interim housing via this process?**

- No. PEH with current COVID-19 symptoms should be screened by DPH. Access to DPH’s hotline is available through the COVID-19 Call Center. PEH with symptoms will not be referred to interim housing unless they are asymptomatic.

**If people had COVID-19, but are no longer contagious, can I refer them to interim housing or PRK beds?**

- Yes, PEH can be referred if they meet the vulnerability criteria, are no longer contagious, and have been cleared to leave quarantine. Medical clearance documentation may be required upon PRK intake.

**Will the Call Center coordinate transportation to an interim housing site?**

- No. Transportation is not provided at the time. The referring agency must coordinate and provide transportation to the shelter site if a bed is obtained.

**Does this process replace the referral process for DMH beds, DHS beds, or LAHSA Bridge beds?**

- No. To make direct referrals to beds with specific eligibility criteria, please use the [DHS/DMH/LAHSA REFERRAL FORM FOR INTERIM HOUSING PROGRAMS](#), located on LAHSA’s website.

**I’m a person experiencing homelessness. Can I call for myself?**

- No. Please call 211 for resources and referrals.

## **PROJECT ROOMKEY ISOLATION BEDS**

### **Who can be referred to PRK?**

- To qualify for a PRK bed, a person must meet either of the following criteria:
  - A) Person experiencing homelessness who are 65 years of age and older

**OR**

- B) Person experiencing homelessness of all ages with [underlying medical conditions](#), particularly if not well-controlled, including:
  - People with chronic lung disease or moderate to severe asthma
  - People who have serious heart conditions
  - People who are immunocompromised (Many conditions can cause a person to be immunocompromised, including cancer treatment, smoking, bone marrow or organ transplantation, immune deficiencies, poorly controlled HIV or AIDS, and prolonged use of corticosteroids and other immune weakening medications)
  - People with severe obesity (body mass index [BMI] of 40 or higher)
  - People with diabetes
  - People with chronic kidney disease
  - People with liver disease
  - Other health conditions that may significantly impact someone's vulnerability to hospitalization or death if contracting COVID-19

### **Does my agency need access to HMIS to make a referral?**

- No.

### **If my agency has access to HMIS, can I access PRK isolation beds via the Call Center as well, or expedite my client's placement?**

- No. Homeless service providers with access to the Homeless Management Information System (HMIS) are encouraged to place their participants on the PRK Interest List using the HMIS PRK Assessment. Please do not refer your participants via this Call Center if you have access to HMIS.

### **What information is required to make a referral to PRK?**

- In addition to basic demographic information, the referring party should be able to share if person experiencing homelessness has 1) any of the medical conditions that put a person at higher risk of COVID-19, 2) the ability to perform activities of daily living, and 3) any disability accommodations.

### **My agency is a mission. Can we use this process to refer to the PRK Interest List?**

- Yes.

**My agency is a domestic violence or human trafficking agency, and we want to make a referral. Should we use this process to refer to PRK Sites?**

- No. Please contact [tier1referrals@lahsa.org](mailto:tier1referrals@lahsa.org) for referral instructions.

**I want to refer a lot of PEH for PRK at once. Can I refer a list of people to PRK via the call center?**

- No. If you have 10 or more participants/patients that you would like to refer at once, please contact [tier1referrals@lahsa.org](mailto:tier1referrals@lahsa.org) for referral instructions.

**Can I refer couples to PRK isolation beds?**

- Yes. Couples are eligible if one person meets the COVID-19 vulnerability criteria.

**Can I refer families experiencing homelessness to PRK isolation beds?**

- No. Families are to be referred to the Family System via 211 for shelter/motel placement and service connection.

**Can I refer people fleeing domestic violence or human trafficking to PRK isolation bed?**

- Yes. Households fleeing domestic violence or human trafficking are eligible if one person in the household meets the COVID-19 vulnerability criteria. Please email [tier1referrals@lahsa.org](mailto:tier1referrals@lahsa.org) for more information.

**Are PRK beds available every day?**

- Bed availability will vary; however, LAHSA is opening PRK sites every few days. If beds are not available when calling, the referring entity may call back to inquire about the availability of new beds.

**What happens when a medical-related partner calls and PRK beds are not available?**

- The referring party can request information about available congregate sites or can seek PRK beds on the following day.

**If someone needs recuperative care, but there is none currently available, can I refer them to a PRK bed in the meantime?**

- No. PRK beds do not provide sufficient services for a person who requires additional specialized support in managing their health conditions.

**For more information about PRK, please see the [FAQ](#) on LAHSA's website.**



A young man with dark curly hair, wearing a bright yellow-green safety vest over a grey t-shirt, white gloves, and a yellow earpiece, is focused on handling a large cardboard box in a warehouse. Other workers in similar vests are visible in the background among stacks of boxes.

# Hiring essential positions

Up to

Location

to start

On the front lines

FedEx Ground is hiring team members to help us support the economy, handling life-saving medications and other items that keep our communities as prepared as possible in these uncertain times.

Benefits, parental leave and flexible schedule options available.

To apply, please visit

[groundwarehousejobs.fedex.com](https://groundwarehousejobs.fedex.com) or text **FXGflyer** to **33011**.

Message and data rates may apply. 1 message per request. Text STOP to 33011 cancel. Text HELP to 33011 for help.

FedEx Ground is an equal opportunity/affirmative action employer (Minorities/Females/Disabled/Veterans) committed to a diverse workforce.



# QPR

## QUESTION, PERSUADE, REFER SUICIDE PREVENTION

How to Question, Persuade and Refer someone who may be suicidal

How to get help for yourself or learn more about preventing suicide

The common causes of suicidal behavior

The warning signs of suicide

How to get help for someone in crisis



**Free 1.5 Hour  
Zoom Course**

*\*Restrictions Apply*

**Registration Required  
Click Link Below for Info**



**I WANT TO GET TRAINED!!**

[www.namilongbeach.org](http://www.namilongbeach.org)

email: [nami@namilongbeach.org](mailto:nami@namilongbeach.org)



# QPR

## QUESTIONAR, PERSUADIR, REFERIR PREVENCION DEL SUICIDIO

- Cómo cuestionar, persuadir y referir a alguien que puede ser suicida.
- Cómo obtener ayuda para usted o aprender más acerca de prevenir el suicidio.
- Las causas comunes de la conducta suicida.
- Las señales de advertencia del suicidio.
- Cómo obtener ayuda para alguien en crisis



**27 de Marzo, 10 -11:30am**

**Curso de Zoom gratuito**

\*Restricciones Aplican

**Registro Requerido**

Enlace de clic a continuación para info



**QUIERO ENTRENARME**

[www.namilongbeach.org](http://www.namilongbeach.org)

email: [hola@namilongbeach.org](mailto:hola@namilongbeach.org)



